



2019 RUBY AWARDS

AGE-FRIENDLY COMMUNITY BUSINESS AWARD NOMINATION FORM

Congratulations! Your business has been nominated for the **Age-Friendly Community Business Award** by the Welland/Pelham Chamber of Commerce. This Award is presented to a Welland/Pelham business that has focused on assuring that older customers are safe, comfortable and respected, as well as supporting the principles set out in the "Creating an Age-Friendly Business" guide in Welland/Pelham.

Name of Business: _____

Your Name: _____

Phone: _____ **Fax:** _____

Email: _____

Mailing Address: _____

A selection committee will visit your business premises. They will give consideration to a business that has taken steps to put in place the following basic measures:

- Aisle width that accommodates walkers, wheelchairs and scooters
- A place to sit and place packages down
- Adequate lighting and glare-free
- A quiet place to discuss personal matters
- Staff are sensitive to condescending behaviours (speaking too loudly)
- Staff are trained to handle accidents (such as falls or outbursts) while preserving the customer's dignity.

Consideration will also be given to all other points in the aforementioned guide that suggest improvement towards the age-friendliness of a business.

Please return nominations to:

Welland/Pelham Chamber of Commerce, 32 East Main Street, Welland, ON L3B 3W3
Telephone (905) 732-7515, or E-mail us: lauren@wellandpelhamchamber.com

Nomination Deadline: September 6, 2019

Awards Celebration to be held on the evening of October 18, 2019 at
Lookout Point Country Club.